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Medical Board of California  
Business Process Reengineering Study  
Creating a Sustainable Licensing Program

## 8 BPR Study Next Steps

The following SOW task will be completed in the next step of the BPR Study:

Task 11: Perform a follow-up audit three months after the final report is issued and revise the recommendations as appropriate

A follow-up audit will occur three months after the submission of the report to evaluate MBC's progress in the assessment and implementation of recommendations identified in this report. The audit will be scheduled for late March 2010.